Welcome TO OUR 2017 BROCHURE

Once again we have pleasure in bringing you our 2017 tour brochure

We hope the choice of short breaks and day tours will provide a destination that suits everyone.

With 69 years of experience in coach travel, comfortable coaches and a friendly team of staff, I’m sure you’ll agree that our tours are great value for money.

To all our loyal customers, once again thank you for the continued support and to all new customers, a warm and friendly welcome.

BOOKING LINE 01290 550365
Opening Hours: Monday – Friday 9am to 5pm
www.milliganscoachtravel.co.uk

FOR CLUBS AND PRIVATE GROUPS

Our coaches are available for private hire

We can arrange exclusive day trips, overnights and full tours for you. All drivers are checked by Disclosure Scotland and are authorised to work with children. The fleet includes 38 to 70 seater coaches. All coaches have seatbelts and undergo a strict maintenance schedule.

Call 01290 550365 now to discuss your requirements
1. Choose your selected day excursions and short breaks
2. Have all your details ready before your call (room types, pick up points)
3. Call our reservations staff at our office on 01290 550365
4. Our staff will confirm availability and make the booking on your behalf
5. The following deposits are required

**Short Breaks/Holiday**
Deposit of £30 within seven days of booking
Outstanding amounts to be settled at least six weeks prior to departure

**Day Excursions**
Full payment to be settled within 10 days after booking

**Opening Times**
Monday – Friday 9am to 5pm
Reservations Number 01290 550365

**Departure Times**
Your departure time for your selected tour(s) will be on your travel ticket, which will be sent 2 working days after booking

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**COACH DAY TOUR AND HOLIDAY PICK UPS**

<table>
<thead>
<tr>
<th>New Cumnock</th>
<th>Cumnock</th>
<th>Auchinleck</th>
<th>Catrie</th>
<th>Mauchline</th>
<th>Ayr</th>
<th>Coylton</th>
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</thead>
<tbody>
<tr>
<td>Scotch &amp; Pathhead</td>
<td>Top Bus Stop, Glaistock Road (near shoe factory) &amp; Tanyard</td>
<td>Railway Hotel &amp; Tesco</td>
<td>Bridge &amp; Mauchline Road</td>
<td>Depot &amp; Monument (Bus Stop)</td>
<td>Railway Station(rear/Holmston Roundabout side)</td>
<td>Library on Main Street</td>
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</table>

<table>
<thead>
<tr>
<th>Mossblown</th>
<th>Tarbolton</th>
<th>Kilmarnock</th>
<th>Hurford</th>
<th>Drongan</th>
<th>Galston</th>
<th>Newmilns</th>
<th>Darvel</th>
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<tbody>
<tr>
<td>Bridge Community Centre</td>
<td>Primary School</td>
<td>Palace Theatre</td>
<td>Mauchline Rd (Blair Avenue)</td>
<td>Bottom Shops</td>
<td>Bus stop at Cross Street</td>
<td>Clydesdale Bank on Main Street</td>
<td>Darvel Cross</td>
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**Important Travel Insurance Information**
From 1st January 2009, the sale of travel insurance connected or related travel is regulated by the Financial Conduct Authority. As we do not hold the necessary qualification, we are no longer able to offer or advise on travel insurance related matters. Milligan’s Coach Travel Ltd request that all passengers obtain holiday insurance cover for all our short breaks.

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**SHORT BREAKS & SOUTH BOUND TOURS ONLY**

<table>
<thead>
<tr>
<th>Sanquhar</th>
<th>Kirkconnel</th>
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<tbody>
<tr>
<td>Co-op</td>
<td>Co-op</td>
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**SOUTH BOUND SHORT BREAKS & SOUTH BOUND TOURS ONLY**

| Dumfries | Rhino on Glasgow Road |

(i) Groups of 20 or more may, on booking, make arrangements with our office for a more convenient pickup/drop off other than the one stated above.

(ii) These additional pickups/drop off points MUST be arranged with our office at time of booking.

(iii) Please do not ask the driver to change your designated pickup/drop off point on the day of the tour.
<table>
<thead>
<tr>
<th>Date</th>
<th>Tour</th>
<th>Adult</th>
<th>Child</th>
<th>Senior</th>
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<tr>
<td>Sat 4</td>
<td>Commitments Matinee</td>
<td>£62</td>
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<tr>
<td>Sat 4</td>
<td>Edinburgh</td>
<td>£19</td>
<td>£17</td>
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<tr>
<td>Sat 25</td>
<td>Lord Of The Dance</td>
<td>£64</td>
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<td>Sat 25</td>
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<td><strong>APRIL</strong></td>
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<td>Sat 8</td>
<td>Sister Act Matinee</td>
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<td>Sat 8</td>
<td>Edinburgh</td>
<td>£19</td>
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<tr>
<td>Tues 11</td>
<td>Houghton Hall Garden Centre &amp; Keswick</td>
<td>£20.50</td>
<td>£18.50</td>
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<tr>
<td>Thurs 13</td>
<td>Cocoa Bean Chocolate Factory, Twynholm</td>
<td>£18.50</td>
<td>£28</td>
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<tr>
<td>Thurs 13</td>
<td>Castle Douglas &amp; Kirkcudbright</td>
<td>£18.50</td>
<td>£16.50</td>
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<td>Wed 19</td>
<td>Funny Girl Seniors Matinee</td>
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<tr>
<td>Wed 19</td>
<td>Edinburgh</td>
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<td><strong>MAY</strong></td>
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<tr>
<td>Wed 10</td>
<td>Dreamboats &amp; Petticoats Seniors Matinee</td>
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<td>£39</td>
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<tr>
<td>Wed 10</td>
<td>Edinburgh</td>
<td>£19</td>
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<tr>
<td>Tues 16</td>
<td>Stirling &amp; High Tea at Golden Lion</td>
<td>£32</td>
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<td><strong>JUNE</strong></td>
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<td>Sun 18</td>
<td>Oban &amp; Inverary</td>
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<td>£21</td>
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<tr>
<td>Sun 25</td>
<td>Aberfoyle, Trossachs &amp; Callander</td>
<td>£19.50</td>
<td>£17.50</td>
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<td>Tues 4</td>
<td>York</td>
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<td>Thurs 6</td>
<td>North Berwick &amp; Biggar</td>
<td>£22.50</td>
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<td>Tues 11</td>
<td>Largs &amp; Afternoon Tea at Seallm Hydro</td>
<td>£26.50</td>
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<tr>
<td>Thurs 13</td>
<td>Kendal &amp; Bowness</td>
<td>£24</td>
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<tr>
<td>Sat 15</td>
<td>Blackpool</td>
<td>£28</td>
<td>£26</td>
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<tr>
<td>Tues 18</td>
<td>Garrion Bridge &amp; Peebles</td>
<td>£22</td>
<td>£20</td>
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<td>Thurs 20</td>
<td>Kelpies &amp; Falkirk Wheel</td>
<td>£34</td>
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<td><strong>AUGUST</strong></td>
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<tr>
<td>Tues 1</td>
<td>Dumfries</td>
<td>£16.50</td>
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<td>Mabie Farm Park Dumfries</td>
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<td>Thurs 3</td>
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<td>Fri 4</td>
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<td>Thurs 8</td>
<td>Sail on Loch Lomond &amp; Callander</td>
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<td>Thurs 10</td>
<td>Perth &amp; Pitlochry</td>
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<td>£22</td>
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<td>Sun 13</td>
<td>Blair Drummond Safari Park</td>
<td>£29</td>
<td>£22.50</td>
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<td>Fri 18</td>
<td>Edinburgh Tattoo</td>
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<td><strong>SEPTEMBER</strong></td>
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<tr>
<td>Sat 16</td>
<td>Blackpool Illuminations</td>
<td>£30</td>
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<td><strong>OCTOBER</strong></td>
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<tr>
<td>Sat 14</td>
<td>Blackpool Illuminations</td>
<td>£30</td>
<td>£28</td>
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<tr>
<td>Tues 17</td>
<td>Mystery Tour</td>
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<tr>
<td>Wed 18</td>
<td>Blackpool Illuminations</td>
<td>£30</td>
<td>£28</td>
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<tr>
<td>Thurs 19</td>
<td>Enchanted Forest, Pitlochry</td>
<td>£46</td>
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<td><strong>NOVEMBER</strong></td>
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<td>Sun 12</td>
<td>McArthur Glen, Livingston</td>
<td>£18.50</td>
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<tr>
<td>Sun 19</td>
<td>Gretna Outlet &amp; Carlisle</td>
<td>£20</td>
<td>£18</td>
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<tr>
<td>Sun 26</td>
<td>Alnwick Gardens</td>
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<td><strong>DECEMBER</strong></td>
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<tr>
<td>Sun 10</td>
<td>Beamish at Christmas</td>
<td>£41.50</td>
<td>£39.50</td>
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<td><strong>FEBRUARY 2018</strong></td>
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<tr>
<td>Sat 10</td>
<td>Miss Saigon at Festival</td>
<td>£86pp</td>
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<tr>
<td>Sat 17</td>
<td>Theatre Edinburgh</td>
<td>£86pp</td>
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</tbody>
</table>

Day Tours are not covered by the Coach Bonded Holiday Group
Blackpool Day Trips
2017

FROM £28

Please note that we will not accept Stag or Hen Parties on our Blackpool Tours. Alcohol is also not permitted on board the coach. These are family tours. Anyone found to be acting in a disorderly manner will be removed from the coach with no refund given.

Express & Illumination Day Tours

Blackpool Express Service
We provide the transport, you get your own accommodation

Date Adult Child
Saturday 15 July £45 £43
Saturday 22 July £45 £43

Blackpool September Weekend
Fri 15 Sept to Mon 18 Sept £47 £45

Blackpool October Express Service
Sat 14 Oct to Wed 18 Oct £47 £45

Blackpool Illuminations Day Tours
Saturday 16 September £30 £28
Saturday 14 October £30 £28
Wednesday 18 October £30 £28

MILLIGAN’S Gift Vouchers – Our personalised Gift Vouchers are a perfect gift for any occasion

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We accept VISA and MasterCard

Blackpool Day Trips
2017

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Blackpool Illuminations Day Tours
Saturday 16 September £30 £28
Saturday 14 October £30 £28
Wednesday 18 October £30 £28

MILLIGAN’S Short Breaks / Holiday Summary • 2017 • MILLIGAN’S Short Breaks / Holiday Summary

Date Holiday Days Page
Sat 8 April Harry Potter Studio 3 6
Fri 14 April Easter in Blairgowrie 4 6
Sat 10 June Mystery Overnight 2 6
Mon 3 July St. Annes 5 7
Fri 28 July Harrogate & Settle Railway 4 7
Sun 20 August Cotswolds 5 7
Fri 22 September Llandudno 5 8
Sat 14 October Mystery Overnight 2 8
Sat 11 November York Overnight 2 8
Sat 18 November Trafford Centre & Cheshire Oaks 2 9
Sat 18 November Metro Centre Overnight Shopper 2 9
Sat 25 November Metro Centre Overnight Shopper 2 9
Fri 1 December Christmas at Chatsworth 3 9

MILLIGAN’S Coach Holidays • www.milliganscoachtravel.co.uk
Easter at Blairgowrie
Friday 14 April to Monday 17 April

The Angus Hotel, Blairgowrie • 4 Days

Perthshire is our base for our Easter Break in an area which has become synonymous for its majestic highland glen, picturesque lochs, ancient forests and characteristic towns and villages. Blairgowrie is one of the largest towns in Perthshire to the north of the city of Perth on the banks of the River Ericht.

The traditional styled, family owned 3 star hotel is located in the centre of the delightful town of Blairgowrie. Each of the 81 bedrooms can be reached by lift. They are all tastefully decorated and come equipped with hairdryer, TV and tea/coffee making facilities. The hotel has leisure facilities including an indoor swimming pool & sauna.

Package includes:

- Luxury Coach Travel
- 3 Nights Dinner, Bed & Breakfast
- Easter Sunday lunch
- Easter Sunday light buffet dinner
- Excursions
- £235 per person
- Single supplement: £45

Treat kids large and small to a fantastic break. Travel to your hotel on Saturday visit the Harry Potter Experience on Sunday before heading home on Monday.

The Holiday Inn Walsall is perfectly situated to reach our chosen destination. Each of the en-suite bedrooms has TV and tea/coffee making facilities. The hotel has leisure facilities on site.

Package includes:

- Luxury Coach Travel
- 2 Nights Dinner, Bed & Breakfast
- Excursion to Harry Potter Experience, Watford
- £195 per person
- £150 Child 3-11 years sharing a room with two paying adults
- Single supplement: £34

Harry Potter Experience
Saturday 8 April to Monday 10 April

Holiday Inn, Walsall • 3 Days

Holiday Inn, Walsall

Treat kids large and small to a fantastic break. Travel to your hotel on Saturday visit the Harry Potter Experience on Sunday before heading home on Monday.

The Holiday Inn Walsall is perfectly situated to reach our chosen destination. Each of the en-suite bedrooms has TV and tea/coffee making facilities. The hotel has leisure facilities on site.

Package includes:

- Luxury Coach Travel
- 2 Nights Dinner, Bed & Breakfast
- Excursion to Harry Potter Experience, Watford
- £195 per person
- £150 Child 3-11 years sharing a room with two paying adults
- Single supplement: £34

Mystery Overnight
Saturday 10 June to Sunday 11 June

Mystery Hotel • 2 Days

If you like a pleasant surprise and a bit of a mystery then why not join us on our popular Mystery Overnight stay.

You will be based at a three star hotel somewhere in the UK, your route will unfold throughout the day but your destination will remain secret until you arrive there!

Package includes:

- Luxury Coach Travel
- 1 Night Dinner, Bed & Breakfast
- £94 per person
- Single supplement: £18

Mystery Hotel
St. Annes
Monday 3 July to Friday 7 July

Inn On The Prom Hotel, St. Annes • 5 Days

Package includes:
- Luxury Coach Travel
- 3 Nights Dinner, Bed & Breakfast
- Free day St. Annes
- Excursion
- £325 per person
- Single supplement: £40

A beautiful seaside resort, St. Annes boasts golden sandy beaches, a long promenade, lovely gardens and parks and great shopping making it the ideal holiday destination for all ages.

The Inn on the Prom Hotel sits in a lovely location on the sea front and near to the centre of this Victorian Town. All rooms are en-suite, have television, hairdryer, tea and coffee making facilities. The hotel boasts an elegant restaurant, a mezzanine bar with fabulous sea views and a leisure club with heated indoor pool and Jacuzzi. There is a lift to all floors.

Harrogate & Settle Railway
Friday 28 July to Monday 31 July

Holiday Inn Harrogate • 4 Days

Package includes:
- Luxury Coach Travel
- 3 Nights Dinner, Bed & Breakfast
- Single journey Appleby to Settle Railway
- Free day Harrogate
- Excursion
- £280 per person
- Single supplement: £60

The historic spa town of Harrogate has magnificent Victorian buildings, colourful banks of flowers, broad tree-lined boulevards and wide open spaces. We will travel to our destination on the Appleby to Settle railway line taking in the spectacular Dales scenery.

The modern Holiday Inn Hotel Harrogate is ideally situated just a short walk from the town centre. All comfortable en-suite bedrooms have TV, hairdryer, tea and coffee making facilities. There is a lift available.

Cotswolds
Sunday 20 August to Thursday 24 August

Mercure Whateley Hall Hotel, Banbury • 5 Days

Package includes:
- Luxury Coach Travel
- 4 Nights Dinner, Bed & Breakfast
- Excursion
- £335 per person
- Single supplement: £72

The Cotswolds is home to some of the most unspoilt, historic and famous towns and villages in England. The honey-coloured stone buildings provide a quintessential English charm found nowhere else in the world. It really is a unique experience! Mercure Whately Hall Hotel is an ideal base for touring the surrounding Cotswolds Countryside.

Mercure Banbury Whately Hall Hotel is a characterful 17th century 3-star hotel with beautifully manicured gardens to the rear. All 69 en-suite bedrooms have TV, hairdryer, tea and coffee making facilities. Lift availability is limited to some bedrooms.
City of York Overnighter
Saturday 11 November to Sunday 12 November

Package includes:
• Luxury Coach Travel
• 1 Night Dinner, Bed & Breakfast
• 2 Days in York
• £110 per person
• Single supplement: £25

The Queens Hotel is situated on the banks of the River Ouse, in the heart of the city of York and is perfectly located for our overnight stay. Whether you choose to stroll through the Snickelways of York, take in a gallery or museum, visit the shops or just relax in one of the many wine bars, York has something for you.

The Queens Hotel has 78 en-suite bedrooms all with TV, hairdryer, telephone and tea/coffee making facilities. Lift available to rooms.

Llandudno
Friday 22 September to Tuesday 26 September

Package includes:
• Luxury Coach Travel
• 4 Nights Dinner, Bed & Breakfast
• Entertainment
• Free day Llandudno
• Journey on the Blaenau Ffestiniog to Porthmadog train
• Excursions
• £345 per person
• No single supplement
• Only six single rooms available and all with showers

With its unique combination of Victorian style and Edwardian elegance, the popular destination of Llandudno is the largest holiday resort in Wales.

The Tynedale Hotel has become a firm favorite with our customers. This modern, bright and welcoming seafront hotel is just 20 metres from the beach and a short walk from the high street and the town’s well preserved pier.

Mystery Overnight
Saturday 14 October to Sunday 15 October

Package includes:
• Luxury Coach Travel
• 1 Night Dinner, Bed & Breakfast
• £94 per person
• Single supplement: £18

If you like a pleasant surprise and a bit of a mystery then why not join us on our popular Mystery Overnight stay.

You will be based at a three star hotel somewhere in the UK, your route will unfold throughout the day but your destination will remain secret until you arrive there!
Metro Centre Overnight Shopper
Saturday 18 November to Sunday 19 November
Saturday 25 November to Sunday 26 November

Package includes:
- Luxury Coach Travel
- 1 Night Dinner, Bed & Breakfast
- Two days shopping at Metro Centre, Gateshead
- £93 per person
- Single supplement: £25

An opportunity for the organised to finish their Christmas shopping and for the disorganised to begin! Join us for a shopping weekend without the hassle of driving, parking or finding dinner at the end of the day.

We will be staying at the Holiday Inn Hotel Runcorn. All bedrooms have en-suite facilities, direct dial telephone, remote control television, hairdryer, hospitality tray.

Metro Centre Overnight Shopper
Saturday 18 November to Sunday 19 November
Saturday 25 November to Sunday 26 November

Package includes:
- Luxury Coach Travel
- 1 Night Dinner, Bed & Breakfast
- Visit to Trafford Centre Saturday
- Visit to Cheshire Oaks on Sunday
- £98 per person
- Single supplement: £18

Christmas shopping can be an exhausting experience so why not treat yourself to dinner and an overnight stay as a reward for your hard work.

This hotel has 103 rooms and is set in the outskirts of Newcastle. All rooms are en-suite, have colour television and tea/coffee making facilities. This hotel also has extensive leisure facilities and an eighteen-hole golf course.

Chatsworth at Christmas
Friday 1 December to Sunday 3 December

Package includes:
- Luxury Coach Travel
- 2 Nights Dinner, Bed & Breakfast
- Entrance to Chatsworth at Christmas
- £185 per person
- Single supplement: £24

Set in the heart of the Peak District in the Derbyshire countryside, Chatsworth House, home of the Duke and Duchess of Devonshire is transformed into an unforgettable magical Christmas scene.

The Holiday Inn Hotel. The 4 star Holiday Inn Derby Riverlights Hotel occupies a prime position in the very centre of Derby, close to the Westfield Shopping Centre. The entrance is on the ground floor, but the reception and the majority of the hotel is on the upper floors accessed via lifts. The 105 en suite rooms have air conditioning, TV, hairdryer, tea and coffee making facilities.
Commitments
Saturday 4 March
£62
Matinee at Edinburgh Playhouse

Lord of The Dance (Dangerous Games)
Saturday 25 March
£64
Matinee at Edinburgh Playhouse

Sister Act
Saturday 8 April
£58
Matinee at Edinburgh Playhouse

Cocoa Bean Chocolate Factory
Tuesday 13 April
ADULT £18.50
CHILDM £28
Twynham

Funny Girl
Wednesday 19 April
£49
Seniors Matinee at Edinburgh Playhouse

Dreamboats & Petticoats
Wednesday 10 May
£39
Seniors Matinee at Edinburgh Playhouse

*Only food purchased on premises can be eaten on site
Stirling & High Tea at Golden Lion Hotel
Tuesday 16 May
Golden Lion Hotel
ADULT £32
CHILD £30

Kelpies & Falkirk Wheel
Thursday 20 July
Falkirk
ADULT £34
CHILD £32
SENIOR £33
*Includes entry

Mabie Farm Park
Tuesday 1 August
Dumfries
ADULT £24.50
CHILD £22.50
*Includes entry

Largs & 3pm Afternoon Tea at Seamill Hydro
Tuesday 11 July
Seamill Hydro
ADULT £26.50
CHILD £24.50
Half day tour

Cocoa Bean Chocolate Factory
Tuesday 25 July
Twynholm
ADULT £18.50
CHILD £28
SENIOR £24.50
*Only food purchased on premises can be eaten on site

Edinburgh Tattoo
Friday 4 August
Edinburgh
£73
*Includes entry
Not suitable for people with walking difficulties
Blair Drummond Safari Park
Sunday 13 August

Pitlochry

*Includes entry

ADULT
£29
CHILD
£22.50
SENIOR
£24

*Includes entry

Not suitable for people with walking difficulties

Edinburgh Tattoo
Friday 18 August

Edinburgh

*Includes entry

£73

*Not suitable for people with walking difficulties

Enchanted Forest
Thursday 19 October

Pitlochry

*Includes entry

£46

*Not suitable for people with walking difficulties

ADULT
£42
CHILD
£42

Beamish at Christmas
Sunday 10 December

Beamish, County Durham

ADULT
£41.50
CHILD
£39.50
SENIOR
£40.50

Miss Saigon
at Festival Theatre Edinburgh
Saturday 10th & 17th February 2018

Edinburgh

PER PERSON
£86

*Includes entry

ADULT
£86
CHILD
£38
SENIOR
£40.50

Beamish, County Durham

Edinburgh

*Not suitable for people with walking difficulties

Alnwick Gardens at Christmas
Sunday 26 November

Alnwick, Northumberland

£40

£38

© Graeme Peacock 2013
<table>
<thead>
<tr>
<th>Date</th>
<th>Tour</th>
<th>Adult</th>
<th>Child</th>
<th>Senior</th>
<th>Includes</th>
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<tbody>
<tr>
<td><strong>MARCH</strong></td>
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<tr>
<td>Sat 4</td>
<td>Commitments Matinee at Edinburgh Playhouse</td>
<td>£62</td>
<td>£62</td>
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<tr>
<td>Sat 25</td>
<td>Lord of The Dance (Dangerous Games) Matinee at Edinburgh Playhouse</td>
<td>£64</td>
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<td><strong>APRIL</strong></td>
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<td>Sat 8</td>
<td>Sister Act Matinee at Playhouse Edinburgh</td>
<td>£58</td>
<td>£58</td>
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<tr>
<td>Tues 13</td>
<td>Cocoa Bean Chocolate Factory, Twynholm</td>
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<tr>
<td></td>
<td>(Only food purchased on premises can be eaten on site)</td>
<td>£18.50</td>
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<tr>
<td>Wed 19</td>
<td>Funny Girl Seniors Matinee at Edinburgh Playhouse</td>
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<td></td>
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<td><strong>MAY</strong></td>
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<tr>
<td>Wed 10</td>
<td>Dreamboats &amp; Petticoats Seniors Matinee at Edinburgh Playhouse</td>
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<td>£39</td>
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<tr>
<td>Tues 16</td>
<td>Stirling &amp; High Tea at Golden Lion Hotel</td>
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<td></td>
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<td><strong>JULY</strong></td>
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<td>Tues 11</td>
<td>Largs &amp; 3pm Afternoon Tea at Seamill Hydro (Half day tour)</td>
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<td>£26.50</td>
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<tr>
<td>Thurs 20</td>
<td>Kelpies &amp; Falkirk Wheel</td>
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<td>Cocoa Bean Chocolate Factory, Twynholm</td>
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<td></td>
<td>(Only food purchased on premises can be eaten on site)</td>
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<td><strong>AUGUST</strong></td>
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<td>Tues 1</td>
<td>Mabie Farm Park Dumfries</td>
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<td>£24.50</td>
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<tr>
<td>Fri 4</td>
<td>Edinburgh Tattoo (Not suitable for people with walking difficulties)</td>
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<td></td>
<td></td>
<td>£73</td>
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<td>Tues 8</td>
<td>Sail on Loch Lomond &amp; Callander</td>
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<td>£29</td>
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<tr>
<td>Sun 13</td>
<td>Blair Drummond Safari Park</td>
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<td>Fri 18</td>
<td>Edinburgh Tattoo (Not suitable for people with walking difficulties)</td>
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<td>Thurs 19</td>
<td>Enchanted Forest Pitlochry (Not suitable for people with walking difficulties)</td>
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<td><strong>NOVEMBER</strong></td>
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<td>Sun 26</td>
<td>Alnwick Gardens at Christmas</td>
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<td></td>
<td></td>
<td>£40</td>
<td>£38</td>
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<td><strong>DECEMBER</strong></td>
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<td>Sun 10</td>
<td>Beamish at Christmas</td>
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<td>£41.50</td>
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<td><strong>FEBRUARY 2018</strong></td>
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<tr>
<td>Sat 10</td>
<td>Miss Saigon at Festival Theatre Edinburgh</td>
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<tr>
<td>Sat 17</td>
<td>Miss Saigon at Festival Theatre Edinburgh</td>
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### GROUP PACKAGES

Let Milligan’s Coach Travel take care of your Group Bookings. We have been organising outstanding value for money tours for over 68 years and during that time we have carried many thousands of satisfied customers on group tours.

Please contact our office for a great deal to suit your group on 01290 550365 for details and a no obligation quote.
In brief, those Regulations apply to a booking of at least two of the following components when sold or offered for sale at an inclusive price and when the service covers a period of more than twenty-four hours or includes overnight accommodation:

- transport,
- accommodation,
- any service not ancillary to transport or accommodation and accounting for a significant proportion of the package.

2. Why is it important to read this?

Because it is very important. Our Trading Charter forms a key part of our agreement with you because it sets out the way in which we will manage your holiday. We refer to this document when entering into any booking, and if you have a query about your booking or the services you have purchased, you should contact the Customer Guarantee (described below) from the Bonded Coaches Holiday Group (“BCH Group”), part of the Confederation of Passenger Transport UK, providing protection for the money you pay to us for the booking should we go out of business. Both the booking terms and conditions and the Consumer Guarantee, together with the confirmation of booking we give you at the time we commit to your booking form a legally binding contract between you and us and the BCH Group and we know that if we break this contract, anyone else in your party and us.

When you make this booking as the lead name you undertake that you are 18 and have the authority to accept, and do accept, on behalf of your party the terms of this Trading Charter. This contract is made subject to the terms of this Trading Charter, which are governed by English Law, and the non-exclusive jurisdiction of the English Courts. However, if you are resident in Scotland or Northern Ireland, you are able to choose the law and courts in your country, but if you wish to do so we would ask you to request this be varied by your credit card.

This Trading Charter and the Consumer Guarantee will not apply to any booking involving any type of fly-drive if you fly on a holiday which includes a flight, you will be supplied with the full booking conditions of the ATOL holder arranging your holiday with whom you have a contract. Your booking agent will have a copy or alternatively you can request one prior to booking your holiday from them.

3. How and when do I make this contract?

We welcome you making contact with us in a number of ways. You can write to us, phone us, use a travel or booking agent, email, or visit our website. Whatever way you choose to contact us, we will show you that your booking is entered on to our reservation system and we issue a confirmation of booking. We will seek to acknowledge receipt of the booking by returning to you by any appropriate means of transport a receipt setting out the confirmation of booking. Please check this confirmation very carefully to ensure all the information is correct and tell us, or your agent, immediately of any amendments.

4. What is my package for the booking I protect?

Your money is protected by the Consumer Guarantee described below and provided to you by the BCH Group. This Guarantee is designed to provide you with the quality of service you expect when purchasing a booking and will require us to take out a bond from a financial entity in favour of the BCH Group for it to use to provide protection for consumers in the unlikely event that, for financial reasons, we can't carry out our booking obligations to you.

5. BCH Group consumer guarantee

The Bonded Coaches Holiday Group Guarantee guarantees to you that in the event of our failure through insolvency to provide your package as booked, BCH Group will:

- be responsible for your safety and health, and you or yourself or any person in your party, to whom the booking is connected or who is included in the booking (which may include any child), in respect of your trip to the UK;
- wherever possible, arrange for your package to be completed;
- if the booking is not completed, replace the booking with an alternative of a similar nature and quality, if available, or refund all of the money you have paid;
- to which you are entitled to a refund from your credit card provider.

6. What do I do if I need to pay for my package and how much?

We reserve the right to alter the prices of any of the packages that we advertise. At the time of booking you will see the current price, and the amount paid is your security for the booking. Any amendments to the cost will be payable at a separate date notified to you and will not normally be refundable unless we obtain a refund from the supplier we use.

7. If an agent does not do my money belong to?

Your agent will hold your deposit on your behalf until we issue a confirmation of your booking, which confirms there is a contract between us. The agent then holds this money on our behalf. The agent holds the balance you pay on our behalf until the date the balance is due. The agent will then forward to us.

8. Can you change my package arrangements?

In the case of any variation described above, an amount equivalent to 2% of the price of your package, which excludes insurance premiums and any amendment charges, is added to the cost of your package. This additional amount of £10 pp will be payable plus the cost that we incur in making the amendment. The costs of making a change increases the closer to the departure date you want to make it. Some amendments, like particular types of tickets, cannot be changed without paying a cancellation charge of up to 100% of the cost of the ticket. You can therefore not change any booking to someone else.

If you are booking to someone other than you or your travel agent, you must obtain written consent from the other person(s). You can change your booking to someone else provided you give us reasonable notice. This person must be 18 and have the authority to make the booking. If you have not done this, we will assume that you have no intention of changing the booking. Any amendment fee of £10 pp will be payable plus the cost that we incur in making the amendment. The costs of making a change increases the closer to the departure date you want to make it. Some amendments, like particular types of tickets, cannot be changed without paying a cancellation charge of up to 100% of the cost of the ticket. You can therefore not change any booking to someone else.

10. Can I change my package arrangements?

After departure, we will do our best to accommodate any changes you may want to make but we cannot guarantee to do so. Any changes must be notified to us in writing and signed by the person who signed the booking form. If we are able to make the changes an amendment fee of £10 pp will be payable plus the cost that we incur in making the amendment. The costs of making a change increases the closer to the departure date you want to make it. Some amendments, like particular types of tickets, cannot be changed without paying a cancellation charge of up to 100% of the cost of the ticket. You can therefore not change any booking to someone else.

If you are booking to someone other than you or your travel agent, you must obtain written consent from the other person(s). You can change your booking to someone else provided you give us reasonable notice. This person must be 18 and have the authority to make the booking. If you have not done this, we will assume that you have no intention of changing the booking. Any amendment fee of £10 pp will be payable plus the cost that we incur in making the amendment. The costs of making a change increases the closer to the departure date you want to make it. Some amendments, like particular types of tickets, cannot be changed without paying a cancellation charge of up to 100% of the cost of the ticket. You can therefore not change any booking to someone else.

12. How can I cancel my package?

You, or any member of your party, may cancel at any time provided that the cancellation is made by the lead name who we will assume are the customer(s) of the booking. You are required to confirm your cancellation by writing to us via the office at which you made your original booking. You will have to pay cancellation charges set out in your revised invoice. If you are insured against cancellation you may be able to recover the charges from your insurers. Your cancellation will take effect from the date when either the travel agent or we receive your written confirmation of your cancellation. You may incur an administration fee for handling your request for a refund.

A reduction in room occupancy may increase the charges for the remaining passengers by the application of any contract fee supplements for low occupancy. If your party cancels then we will adjust all charges to reflect the number of passengers remaining in your party.

13. Scale of cancellation charges

Cancellations will be based on the date and time of receipt of cancellations as received at our office. Amount of cancellation Charge % of total package cost:

- More than 56 days
- Deposit only
- 55 to 49 days
- 30% or Deposit, if greater
- 48 to 22 days
- 50%
- 1 to 7 days
- 100%
- 7 to 1 days
- All package cost

14. What happens if you change your package?

The arrangements for your package may have been made many months in advance. Sometimes changes are unavoidable and we reserve the right to make them at any time. Most of these changes are minor and we will keep you or your booking agent informed. If, after booking and before departure, we make a significant change to your package you will have the choice of accepting the change or having the amount of price you paid for your package without paying an administration fee. In either case we will pay you compensation according to the scale set out below.

A significant change includes a change in departure or return time or return of more than 12 hours, a change of point of departure or point of return from or to a different airport or hotel, or a change in the quality of service you receive, or a change in the non-availability of any service or in your accommodation, transport) by “Force Majeure”.

We will pay you compensation for significant changes on the following scale:

- more than 48 to 22 days
- 50%
- more than 55 to 49 days
- 30% or Deposit, if greater
- 48 to 22 days
- 50%
- 1 to 7 days
- All package cost

15. Scale of compensation (see note 26)

We will pay you compensation for significant changes on the following scale:

- Package is cancelled because the number of persons agreed to take it is less than the minimum number required, and you were informed of the cancellation in writing or where the performance of the Services is prevented or significantly affected by Force Majeure.

We will pay you compensation according to the scale set out above but will not affect your right to claim further compensation if, in all the circumstances, you remain dissatisfied.

If, after departure, we make a significant change to your package arrangements or cancel your package we will pay you compensation on the above scale unless:

- the package is cancelled because the number of persons agreed to take it is less than the minimum number required, and you were informed of the cancellation in writing or where the performance of the Services is prevented or significantly affected by Force Majeure.

We will pay you compensation on the above scale.

- the most we will have to pay if we are liable to you is twice the price you paid for your package (not including insurance premiums and amendment charges).

Our liability will also be limited in accordance with our liability statement.
The above suppliers (such as accommodation or transport providers) have their own booking conditions relevant to the supplier. We will pay you in accordance with these conditions which are incorporated into the contract for the supplier.

If we make any payment to you or any member of your party for death or personal injury or illness, you will be asked to assign to us or our insurers the rights you may have to take action against the person or organisation responsible for causing the death, personal injury or illness.

If you have a complaint during your package you should tell the driver/representative or supplier at the earliest opportunity. You will be given a copy of this report which you should keep.

The Confederation of Passenger Transport UK has an Alternative Disputes Resolution scheme (ADR) and full details are available from them. This scheme does not apply to claims that arise mainly in respect of physical harm or injury or to claims for death, or for any claims for personal injury or illness. You should therefore exercise greater care for your own protection. Further information is available from "Health Advice for Travellers" published by the Department of Health. Some people may be at risk from medication or treatment for cancer, a stroke, heart or lung disease or if you have had major surgery in the past 3 months.

21. Passenger behaviour

We do not allow pets to take our packages. Registered Assistance Dogs will normally be accommodated on UK packages but not on overseas packages.

22. Smoking policy

Smoking is not permitted on our coaches.

23. Pets

We do not allow pets to take our packages. Registered Assistance Dogs will normally be accommodated on UK packages but not on overseas packages.

24. Pick up points, itinerary, travel documents and passports

You are responsible for ensuring that you are at the correct departure point, at the correct time, with the correct documents and we cannot be held liable for any loss or expense suffered by you or your party because you are not on the correct passport or late at arrival at the departure point. If you are a British citizen travelling outside the United Kingdom you must have a full UK passport for a minimum of six months from the date of departure. UK citizens must seek passport and visa advice from the relevant consulates or embassies of the countries you plan to visit prior to making a booking. It is your responsibility to ensure that your passport is valid for the duration of your stay. UK citizens must also enquire you allow sufficient time before your departure to apply for a visa. The visa on the passport must match the name on the ticket. If someone in your party changes name after the booking is made you must tell us before we depart or we may not be able to assist you on your return journey.

When you have paid the balance we will send you or your booking agent all the necessary labels so that you can privately complete the details. Certain countries will require us to inform your hotel or flight operator of any change in your party. Certain countries may require you to have a visa or a similar document before you can board the flight. If you are refused boarding on the outward journey we will regard it as a cancellation by you and we will apply our cancellation policy in accordance with the scale set out above.

25. What happens if I am delayed?

Your travel arrangements may be delayed for some reasons. In addition where you are delayed for more than six hours in any one day we will seek to minimise any discomfort and where possible, arrange for refreshments and meals.

26. Do I need to take out travel insurance?

We strongly advise you to take out suitable travel insurance to cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. If you do not have adequate insurance and request our assistance during your package, we reserve the right to reclaim from you any medical treatment, repatriation or other expenses which we may incur on your behalf which would otherwise have been the responsibility of your insurer.

27. What assistance will you give me if things go wrong when it is not your fault?

In addition to what has already been stated (and without affecting that), if you, or any member of your party, suffers a death, illness, injury or accident, it is possible that you may make a claim against the person or organisation responsible for causing the death, illness, injury or accident. If you approach or instruct us to act on your behalf we will make any payment to you or any member of your party for death or personal injury or illness, you will be asked to assign to us or our insurers the rights you may have to take action against the person or organisation responsible for causing the death, personal injury or illness.

28. Passengers with disabilities

We will use the arrangements for your package are suitable and appropriate. Not all the packages in this brochure may be suitable for you and if we reasonably consider we cannot provide what is required, we will tell you at the booking.

Should you or a member of your party have any medical condition or disability that may affect your/their holiday we recommend that you contact us at the time of booking and inform us that we can advise you of the suitability of the holiday. This applies whether the booking is made on line, in person, writing, or by telephone. If a particular issue is identified, we reserve the right to request a doctor’s certificate confirming that the passenger is fit for travel and reserve the right to refuse any booking in the absence of such a doctor’s certificate being produced upon request.

If a passenger requires personal assistance (for example but not limited to assistance with feeding/ dressing/toilet/mobility) then this passenger must travel with an able bodied companion/carer and written confirmation that such assistance will be provided for the entirety of the holiday is required at the time of booking. Coach drivers/tour managers are unable to offer such assistance.

Whilst we will make every reasonable adjustment to do so, we are unable to accommodate the needs of a passenger or believe that the medical condition or disability of a passenger is likely to adversely affect other passengers, we reserve the right to decline the booking. We also reserve the right to cancel any holiday and impose cancellation charges if we are not fully advised of any relevant disability or medical condition at the time the booking is made and subsequently decide that we are unable to accommodate the needs of a passenger.

29. Cancellations

If you or any members of your party withdraw for any reason during the course of the package, you may be entitled to claim back the amount paid for remaining arrangements. Our claims will be subject to the scale set out above. If the refusal is on the return journey we will have the right to terminate the contract and will have no further obligations or liability to you.

30. Single occupancy

Some hotels will only guarantee a room for a single occupancy if booked more than 3 months in advance. It is your responsibility to enquire as to the hotel’s policy.

31. Entertainment

Some packages include entertainment. Where this is the case, any full details are available from the relevant brochure page and refunds will not be made for any excursion not taken.

32. Publication date and details

This brochure was produced in the United Kingdom by Group Two Associates.